

ATTENTION

Advanced Care Hospital of White County complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Unity Health - White County Medical Center does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Advanced Care Hospital of White County:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages.

If you need these services, please contact Lindsey Chambliss at (501) 278-3487.

If you believe that Advanced Care Hospital of White County has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Terri Parsons
1200 South Main Street
Searcy, Arkansas 72143
Phone: (501) 278-3156
Fax: (501) 278-3381
Email: terri.parsons@unity-health.org

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Terri Parsons is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

(Spanish) ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-855-316-3983 Ext 5200 (TTY: 1-800-285-1131). (TTY – In facility dial 9-1711)

(Vietnamese) CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-855-316-3983 Ext 5200 (TTY: 1-800-285-1131). (TTY – In facility dial 9-1711)

(Marshallese) LALE: Ñe kwōj kōnono Kajin Majōl, kwomaroñ bōk jerbāl in jipañ ilo kajin ñe am ejjelōk wōñāān. Kaalōk 1-855-316-3983 Ext 5200 (TTY: 1-800-285-1131). (TTY – In facility dial 9-1711)

(Chinese) 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-855-316-3983 Ext 5200 (TTY: 1-800-285-1131) (TTY – In facility dial 9-1711)。

(Laotian) ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທ 1-855-316-3983 Ext 5200 (TTY: 1-800-285-1131). (TTY – In facility dial 9-1711)

(Tagalog) PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-855-316-3983 Ext 5200 (TTY: 1-800-285-1131). (TTY – In facility dial 9-1711)

(Arabic) مقرر لسانا. ناجمل لك رفاوتة يوغلا قدعاسملا تامدخ نإف، أغلا ركذا تحدثت بك (مقر) 3983-316-855-1). (TTY – In facility dial 9-1711) مكالو مصلافنا: Ext 5200 – 1-800-285-1131 اذ: ةطو حلم.

(German) ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-855-316-3983 Ext 5200 (TTY: 1-800-285-1131). (TTY – In facility dial 9-1711)

(French) ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-855-316-3983 Ext 5200 (ATS : 1-800-285-1131). (TTY – In facility dial 9-1711)

(Hmong) LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-855-316-3983 Ext 5200 (TTY: 1-800-285-1131). (TTY – In facility dial 9-1711)

(Korean) 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-855-316-3983 Ext 5200 (TTY: 1-800-285-1131)번으로 전화해 주십시오. (TTY – In facility dial 9-1711)

(Portuguese) ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-855-316-3983 Ext 5200 (TTY: 1-800-285-1131). (TTY – In facility dial 9-1711)

(Japanese) 注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-855-316-3983 Ext 5200 (TTY: 1-800-285-1131) まで、お電話にてご連絡ください。 (TTY – In facility dial 9-1711)

(Hindi) ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-855-316-3983 Ext 5200 (TTY: 1-800-285-1131) पर कॉल करें। (TTY – In facility dial 9-1711)

(Gujarati) સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિઃશુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1-855-316-3983 Ext 5200 (TTY: 1-800-285-1131). (TTY – In facility dial 9-1711)